

User Inspections and procedures during and after warranty

Before the warranty claim, the operator / client representative must run the below checks and resolve apparent causes and report the status of each point to run the assessment of warranty claim.

Check the **Error** and determine cause of the issue as following:

Part A: PC, workstation, and Supervisory software

- If the error for whole system:
 - Check the network Cable for the W/S and main switches status
 - Check the status of the PC & Software while restarting the device
- If the error is for a part of system only:
 - Check the network Cable for the DDC and internal switches status

Part B: Hardware DDC Side:

- Visually check if the DDC is running normally or switched off or have any other issue.
- Visually check if all components are running and healthy or there is a defected part of the DDC or/and damage aspects.
- Check power availability on DDC and status of the main breaker & fuses.
- Check & report if there is any apparent change in the termination or DDC structure.

Part C: Hardware Field Devices Side

- Visually check if the device has any loose termination.
- Check and report if there are any site conditions affected the device, such as new constructions? Water leakages? attempts for modification or maintenance??

Part D: Hardware Devices / Panels by Others

- Visually check if the device / panel has any loose termination
- Check and report if there are any site conditions affected the device, such as new constructions? water leakages? attempts for maintenance??